

Vouchers

Terms and conditions applicable to BoilerJuice Promotional Vouchers:

1. Limit one promotional voucher per offer and one promotional voucher per oil order.
2. This promotional voucher may only be redeemed at our Web site www.boilerjuice.com toward the purchase of qualifying products listed on the BoilerJuice.com website. They cannot be redeemed at the point of delivery or via phone or mail order.
3. Please note that a minimum purchase value may apply which is exclusive of postage and packing.
4. Promotional vouchers cannot be used to pay for BoilerJuice Gift Vouchers.
5. Promotional vouchers cannot be used retrospectively, i.e. applied to orders already placed with us.
6. Please refer to your promotional voucher for the expiry date and any additional offer restrictions.
7. No cash alternative to the prizes will be offered. The prizes are not transferable and are subject to availability. BoilerJuice reserve the right to substitute any prize with another of equivalent value without giving notice.
8. Certain products may be exempt from promotional offers.
9. BoilerJuice reserves the right to cancel promotional vouchers at any time.
10. Please note that voucher codes cannot be used in conjunction with any other offer, unless specified otherwise.
11. Normal BoilerJuice terms and conditions for using any BoilerJuice web site apply.

Terms and conditions applicable to BoilerJuice Gift Vouchers:

Gift Vouchers can be exchanged for a variety of goods or services, which may vary from time to time, such as heating oil / gas oil orders or against shop product orders.

1. Gift Vouchers cannot be replaced if lost, stolen or damaged.
2. The expiry date of each voucher is supplied when the voucher is purchased, each voucher will have an expiry date of 3 years from the date of purchase. Voucher(s) cannot be used after this date.
3. Vouchers cannot be refunded or exchanged for cash or other denominated vouchers. If an intended purchase is for a higher amount than the face value of the voucher(s), the difference can be made up with cash. If a purchase is for a lower amount, no change can be given.

4. If an order cannot be fulfilled for any reason and results in your order being cancelled BoilerJuice will reactivate any redeemed vouchers.
5. Title of the vouchers only passes to you after successful payment. If payment is not received (e.g. cheques are dishonoured, credit card payments are charged back or accounts remain unpaid at the due date) any vouchers despatched will become void and must not be used.