

Terms of Use

Terms of Use, Disclaimer & Legal Notice

These terms of use (together with the documents referred to in them) contain the terms of use on which you may make use of our website www.boilerjuice.com, (**BoilerJuice**) whether as a guest or a registered member "Use" of BoilerJuice includes accessing, browsing, or registering to use BoilerJuice.

Please read these terms of use carefully before you start to use BoilerJuice.com, as these will apply to your use of BoilerJuice.

By using BoilerJuice, you confirm that you accept these terms of use and that you agree to comply with them.

About BoilerJuice

www.boilerjuice.com is a site operated by BoilerJuice Limited ("We"). We are registered in England and Wales under company number 5345637 and have our registered office at LDH House, St. Ives Business Park, Parsons Green, St. Ives, Cambs PE27 4AA. Our main trading address is LDH House, St. Ives Business Park, Parsons Green, St. Ives, Cambs PE27 4AA. Our VAT number is 115 1571 46.

BoilerJuice is a wholly owned subsidiary of Welsummer Limited which is entirely independent of any heating oil company.

BoilerJuice.com is a website that we make available to those requiring home heating oil and/or red diesel. It provides a web-based service by which people can obtain a quote for the required volume of goods and (if the user wishes to do so) to place an order for those goods with the relevant supplier. We act as agent for a number of suppliers of these products in carrying out this service and in administering the ordering process for products on their behalf.

We also make available through our website a range of other related products which may be ordered from our BoilerJuice Shop and contact details for oil-fired boiler heating system maintenance services.

Other applicable terms

These terms of use refer to the following additional terms, which also apply to your use of BoilerJuice:

- Our Privacy Policy, which sets out the terms on which we process any personal data we collect from you, or that you provide to us. By using BoilerJuice you consent to such processing and you warrant that all data provided by you is accurate.
- Our Cookie Policy which sets out information about the cookies on BoilerJuice.com.
- If you purchase heating oil or red diesel from a supplier, the terms and conditions for supply of heating oil and red diesel will apply to that sale.

- If you purchase goods directly from our BoilerJuice Shop, our terms and conditions for supply of goods will apply to that sale.
- If you participate in our Refer a Friend programme as a referrer or referred customer, our refer a friend terms and conditions will apply.

Changes to these terms

We may revise these terms of use at any time by amending this page. Please check this page from time to time to take notice of any changes we made, as they are binding on you.

Changes to BoilerJuice.com

We may update BoilerJuice.com from time to time, and may change the content and features at any time. However, please note that any of the content on BoilerJuice.com may be out of date at any given time, and we are under no obligation to update it.

We do not guarantee that BoilerJuice.com, or any content on it, will be free from errors or omissions. BoilerJuice.com will, from time to time, be unavailable, as a result of planned or unplanned maintenance or amendments.

Accessing BoilerJuice

BoilerJuice is made available free of charge.

We do not guarantee that BoilerJuice.com, or any content on it, will always be available or be uninterrupted. We reserve the right to withdraw or amend the services or goods provided through BoilerJuice.com and/or your access to it at any time and without notice.

Access to BoilerJuice.com is permitted on a temporary basis. We may suspend, withdraw, discontinue or change all or any part of BoilerJuice without notice. We will not be liable to you if for any reason BoilerJuice.com is unavailable at any time or for any period.

You are responsible for making all arrangements necessary for you to have access to BoilerJuice.com.

You are also responsible for ensuring that all persons who access BoilerJuice.com through your internet connection are aware of these terms of use and other applicable terms and conditions, and that they comply with them.

Your account and password

If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms of use.

If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us on our [Contact Us](#) page.

Intellectual property rights

We are the owner or the licensee of all intellectual property rights (including, without limitation, all copyright, design rights, patents, inventions, logos, business names, trading names, service marks and trademarks, internet domain names, moral rights, rights in databases, data, source codes, software, specifications, know how, processes and business methods (in all cases whether registered or unregistered and including all rights to apply for registration)) in or relating to BoilerJuice, including (without limitation) in the information, content, material or data displayed or published on it. These rights are protected by laws and treaties around the world. All such rights are reserved.

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No reliance on information

The content, commentary and other materials on or accessible through BoilerJuice is provided for general information only. It is not intended to amount to advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the content on BoilerJuice.com. We are not responsible for any reliance placed by you on such materials, or by anyone who may be informed of any of its contents.

Although we make reasonable efforts to update the information on BoilerJuice, we make no representations, warranties or guarantees, whether express or implied, that the content on BoilerJuice.com is accurate, complete or up-to-date.

Please note that at any time and without notice to you:

- we may change any of the advertising or product information materials posted on or accessible through BoilerJuice.com;
- suppliers may make changes to the specification of the heating oil or red diesel as are believed to be necessary to ensure that they conform to any applicable safety or statutory requirements or which are minor modifications considered necessary or desirable (and which should not have any material adverse effect on their performance);
- we may make changes to the specification of products sold through the BoilerJuice Shop or make minor modifications to the specification of those products that we consider necessary or desirable (and which should not have any material adverse effect on their performance).

Comments and questions

If you have any general comments or queries regarding:

- the quotation and order booking service that we provide;
- heating oil or red diesel supplied by a supplier;
- products which may be purchased through the BoilerJuice Shop; or
- oil-fired boiler servicing or maintenance services

then you must raise these issues before accepting any quote on BoilerJuice. Our sales personnel are not consultants and are not able to provide you with technical advice as to particular products or performance issues and so if you have any specific or technical queries then you should address them to us in writing (including email) in the first instance we will then pass them on to the relevant supplier or service provider (as appropriate) and any response we might provide to such queries will be given only to the best of our knowledge and belief and without any liability on our part.

Business Customers only: please note that all other descriptions, specifications and illustrations on BoilerJuice are approximations and for information purposes only and you should not rely upon the same.

Limitation of our liability

Nothing in these terms of use excludes or limits our liability for death or personal injury arising from our negligence, or our fraud or fraudulent misrepresentation, or any other liability that cannot be excluded or limited by English law.

To the extent permitted by law, we exclude all conditions, warranties, representations or other terms which may apply to BoilerJuice or any content on it, whether express or implied.

We will not be liable to any user for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:

- use of, or inability to use, BoilerJuice; or
- use of or reliance on any content displayed on BoilerJuice.

If you are a business user, please note that in particular, we will not be liable for:

- loss of profits, sales, business, or revenue;
- business interruption;
- loss of anticipated savings;
- loss of business opportunity,
- goodwill or reputation; or
- any indirect or consequential loss or damage.

If you are a consumer user, please note that we only provide BoilerJuice for domestic and private use. You agree not to use BoilerJuice for any commercial or business purposes, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

We will not be liable for any loss or damage caused by a virus, distributed denial-of-service attack, or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of BoilerJuice or to your downloading of any content on it, or on any website linked to it.

We assume no responsibility for the content of websites linked on BoilerJuice. Such links should not be interpreted as endorsement by us of those linked websites. We will not be liable for any loss or damage that may arise from your use of them.

Different limitations and exclusions of liability will apply to liability arising as a result of:

- the supply of any heating oil or red diesel by a supplier;
- the supply, by us, of any goods ordered from our [BoilerJuice Shop],

which will be set out in:

- those terms and conditions for the supply of heating oil or red diesel by a supplier
- those terms and conditions for the supply of goods purchased directly through our website at our BoilerJuice Shop.

Uploading content to BoilerJuice

Whenever you provide a review, blog or Community entry which may be uploaded onto BoilerJuice, you must comply with the content standards set out in our Review, Blog and Communities Guidelines Policy.

You warrant that any such contribution does comply with those standards, and you will be liable to us and indemnify us for any breach of that warranty. If you are a consumer user, this means you will be responsible for any loss or damage we suffer as a result of your breach of warranty.

We also have the right to disclose your identity to any third party who is claiming that any content posted or uploaded by you to BoilerJuice constitutes a violation of their intellectual property rights, or of their right to privacy.

We will not be responsible, or liable to any third party, for the content or accuracy of any content posted by you or any other user of BoilerJuice.

We have the right to remove any posting you make on BoilerJuice if, in our opinion, your post does not comply with the content standards set out in our Review and Blog Guidelines policy.

The views expressed by users on BoilerJuice do not represent our views or values.

Viruses

We do not guarantee that BoilerJuice will be secure or free from bugs or viruses. You are responsible for configuring your information technology, computer programmes and platform in order to access BoilerJuice. You should use your own virus protection software.

You must not misuse BoilerJuice by knowingly introducing viruses, trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to BoilerJuice, the server on which BoilerJuice is stored or any server, computer or database connected to BoilerJuice. You must not attack BoilerJuice via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use BoilerJuice will cease immediately.

Linking to BoilerJuice

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it.

You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.

You must not establish a link to BoilerJuice in any website that is not owned by you.

BoilerJuice must not be framed on any other site, nor may you create a link to any part of BoilerJuice other than the home page.

We reserve the right to withdraw linking permission without notice.

If you wish to make any use of content on BoilerJuice other than that set out above, please email us through our [Contact Us](#) form.

Third party links and resources in BoilerJuice

Where BoilerJuice contains links to other sites and resources provided by third parties, these links are provided for your information only.

We have no control over the contents of those sites or resources.

Applicable law

If you are a consumer, please note that these terms of use, its subject matter and its formation, are governed by English law. You and we both agree to that the courts of England and Wales will have non-exclusive jurisdiction. However, if you are a resident of Northern Ireland you may also bring proceedings in Northern Ireland, and if you are resident of Scotland, you may also bring proceedings in Scotland.

If you are a business, these terms of use, its subject matter and its formation (and any non-contractual disputes or claims) are governed by English law. We both agree to the exclusive jurisdiction of the courts of England and Wales.

[Contact Us](#)

To contact us, please email us through our Contact Us form.

Thank you for visiting BoilerJuice.